



Thank you for visiting our website. As promised CCR is contacting all families to share information and seek your feedback about the services that will be made available after April 1, 2019. All services will be posted on the CCR website and costs will vary depending on the service package that you choose. If you would prefer to work with an alternate service provider, we respect your choice and we will still contact you to review the information regarding the application for family budgets and reconciliation process.

CCR is actively engaged in conversations with MCCSS to express our concern for families living in rural areas and families seeking francophone services. The previous service model included expectations for all providers, specifically that all families have access to the service without exception. As we move into a market-based model, families in the North may experience less access as most providers do not provide services outside of the city nor do they provide francophone services. CCR believes that ALL families should have access to service in their home community in the language that they choose. CCR will continue to advocate to MCCSS to ensure that supports are made available so no family goes without the services that they need.

CCR has yet to receive official information from MCCSS about the application process and many details about the transition to the new model remain unclear. We will do our best to share the information as soon as we receive it and we will continue to be here to support you during this time of uncertainty.

Effective this week CCR initiated staff layoffs throughout the region. This was extremely difficult to do as we have spent the last 19 years building teams throughout the region to ensure our families receive service from talented professionals that work and live in their community. Although it is very difficult to say goodbye to our talented colleagues the current environment leaves us with no alternative. Please be assured that at NO time will your child's service be disrupted.

On behalf of the CCR Board and staff team we thank you for your ongoing feedback.

Sherry Fournier
Executive Director - Child & Community Resources
1.877.996.1599